GENERAL ORDERS
NO. 2010-01

HEADQUARTERS DEPARTMENT OF THE ARMY WASHINGTON, DC, 5 February 2010

## ESTABLISHMENT OF THE OFFICE OF BUSINESS TRANSFORMATION

- 1. This general order confirms the establishment of the Office of Business Transformation (UIC: W00EAA) on 9 April 2009.
- 2. Effective 1 February 2010, all functions, personnel, equipment, and resources of the Enterprise Task Force (UIC: W6APAA), the Office of Institutional Army Adaptation (UIC: W0Z2AA), and the Business Mission Area (UIC: W00FAA) are consolidated and realigned as the Office of Business Transformation (OBT). The OBT is an Army Secretariat activity within the Office of the Secretary of the Army, Headquarters, Department of the Army, under the authority, direction, and control of the Secretary of the Army (Secretary), and reporting directly to the Under Secretary of the Army, in his role as the Army's Chief Management Officer (CMO).
- 3. The CMO serves as the senior advisor to the Secretary on all Army business transformation matters. Subject to such limitations and requirements as the Secretary shall impose, the CMO is assigned the duties and authorities necessary to effectively and efficiently organize the Army's business operations and to carry out initiatives approved by the Secretary for the business transformation of the Army. At a minimum, the CMO shall submit the following initiatives to the Secretary for approval:
- a. a comprehensive business transformation plan, with measurable performance goals and objectives, to achieve an integrated management system for the business operations of the Army;
- b. an enterprisewide business systems architecture and transition plan encompassing endto-end business processes and capable of providing accurate and timely information in support of the Army's business decisions; and
- c. a specific proposal for implementing the business transformation plan developed pursuant to paragraph 3a and the business systems architecture and transition plan developed pursuant to paragraph 3b.
- 4. Before funds appropriated to the Department of Defense may be obligated for a defense business system modernization that will have a total cost exceeding \$1 million, the CMO is responsible for determining whether:
- a. the business system modernization complies with the Department of Defense's enterprise architecture described at 10 U.S.C. § 2222(c); and
- b. appropriate business process reengineering efforts have been undertaken to ensure that the business process supported by the business system modernization will be as streamlined and efficient as practicable, and the need to tailor commercial off-the-shelf systems to meet unique requirements has been eliminated or reduced to the maximum extent practicable.
- 5. The OBT is headed by the Director of Business Transformation (DBT). Subject to the approval of the Secretary, the Director is appointed by the CMO in consultation with the Director of the Defense

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Business Transformation Agency. The DBT reports directly to the CMO, subject to the authority, direction, and control of the Secretary and policy guidance from the Director, Defense Business Transformation Agency. In carrying out any business transformation initiatives approved by the Secretary, the DBT has the authority to require Army agencies, commands, and other elements to carry out actions that are within the purpose and scope of the initiative. The CMO and DBT shall obtain the approval of the Secretary before combining, consolidating, restructuring, creating, eliminating, or substantially altering any Army business operation, system, process, network, or procedure, or any office, position, or entity of the Department.

- 6. Subject to the authority, direction, and control of the Secretary, the OBT shall assist the CMO in carrying out any business transformation initiatives. In performing this broad and overarching responsibility, the OBT's specific responsibilities include assisting the Secretary and CMO in:
- a. transforming the Army's budget, finance, accounting, and human resource operations as part of the business transformation plan;
- b. eliminating or replacing financial management systems that are inconsistent with the Army's business systems architecture and transition plan;
- c. ensuring that the Army's business transformation plan and the business systems architecture and transition plan are implemented in a manner that is aggressive, realistic, and accurately measured;
  - d. reengineering Army business processes, including those processes within a joint environment;
- e. performing his or her responsibilities and determinations as required in paragraph 4 of this order.
- f. executing all such other responsibilities as the Secretary, CMO, and DBT determine are appropriate.
- 7. Effective 5 February 2010, the provisions of Headquarters, Department of the Army General Order 2002-03, dated 9 July 2002, that are inconsistent with this order are hereby superseded.

[USA]

Secretary of the Army

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